

## **A Successful Policy Approach in Service Provision by the Dutch Cadastre**

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### **Abstract**

#### *Kadaster-on-line*

Kadaster promotes legal certainty in transactions involving registered properties. Kadaster compiles data about registered properties and records this in public registers and cadastral maps. By making this information available to the public, Kadaster provides clarity about the ownership of registered properties and related characteristics.

As a professional and market-focussed organisation, Kadaster is keen to continue developing into a central organisation for real estate and geo-information. The spearhead in this regard is to increase the accessibility and availability of our information, which is why we developed Kadaster-on-line. Some 45,000 users among 12,000 clients use Kadaster-on-line to consult up-to-date real estate information that is crucial for their own work processes. Kadaster-on-line offers clients (including notaries, real estate agencies, local councils and construction companies) greater convenience and accessibility. Clients can access their information far quicker and cheaper. Every day more than 60,000 products are provided via Kadaster-on-line. Kadaster-on-line was introduced in 2001 and is accessible via subscription or directly via the internet.

#### *On-line products*

On-line products was introduced in the autumn of 2003 and is a public version of Kadaster-on-line that can be accessed by anyone without the need for a subscription. On-line products is intended primarily for private individuals and comprises three basic products. These products can only be paid for electronically and are only provided on-line. In 2005 some 1,400,000 on-line products were provided on a monthly basis.

#### *Additions*

Two important additions since the introduction of Kadaster-on-line are:

- Automated data traffic: This enables clients to incorporate land-registry information into their own applications automatically.
- Eulis: Within a European context, several countries are working together to make land-registry information internationally accessible.

**Key words:** e-government, internet, registry information, cadastre